ROLE OF HOTELS IN ECOTOURISM INITIATIVES

MR. RAKESH MATHUR

Former CEO BASS Hotels (IHG) &
Former President ITC WelcomHeritage Hotels
Member ExCom: IHHA, IHM-PUSA, J&K Tourism, INTACH

GANGTOK: 2 NOVEMBER 2018

WHAT A SHAME!!









IT'S YOUR CITY







FUNDAMENTAL CONCEPTS

- 1. **CONCEPT** OF PERPETUAL SUSTAINABILITY
 - Why only Long Term
 - Future Generations
- 2. TOURISM / HOTELS HIGH CONSUMPTION OF ENERGY & RESOURCES HIGH WASTAGE AND POLLUTANTS
- 3. **HIGHER** EXPERIENCE **HIGHER** COST
- 4. UNCONTROLLED TOURISM & HUMAN INTERVENTION CLIMATE CHANGE
 - 2030 DESERT -2 EARTHS
 - ICEBERG MELTING-100 TIMES FASTER

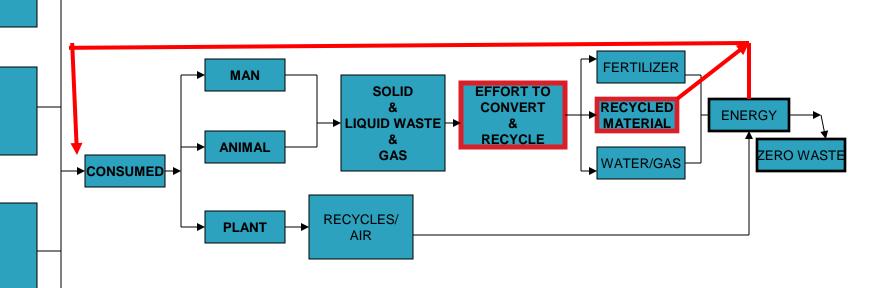








IDEAL CYCLE OF PERPETUAL SUSTAINABILITY



SUN, (LIGHT & ENERGY)

AIR

EARTH (MINERALS & METALS)

WATER





WHERE ARE WE WRONG ??

- 1. SHEER **PRESSURE** OF **POPULATION GROWTH** CAUSING HIGH RATE OF **DEPLETION** OF **NATURAL RESOURCES**
- 2. BASIC **HUMAN GREED** TO CONSUME MORE & MORE
- 3. LACK OF EDUCATION, AWARENESS & SENSITIZATION
- 4. AT THE **CONVERSION** AND **RECYCLING** STAGE IN THE CYCLE OF PERFECTUAL SUSTAINABILITY.







WHY HOTELS ??

- NEED FOR BEING RESPONSIBLE HIGH PRODUCTION OF POLLUTING BY PRODUCTS
 - CHEMICAL OILS, PLASTICS, WET & DRY GARBAGE
 - REDUSE, REUSE, RECYCLE CONCEPT
- 2. **CONTRIBUTES** TO **BOTTOM LINE HLP** IS 12-13% OF **SALE**

EXAMPLE **SALE** – **10 CRORES**.

ENERGY COST – 1.2 CRORES

IF WE SAVE 20% - 24 LAKHS – DIRECTLY TO PROFIT.

- 3. COST, EFFICIENCY, LEADERHSIP BY EXAMPLE.
- 4. **SET NEW BENCHMARKS & BEST PRACTICES** FOR OTHERS TO **EMULATE**
- 5. **EFFICIENCY ENHANCES LIFE OF MACHINE**. THUS REDUCING

LIFE CYCLE COST VS. UPFRONT COST (WHICH IS HIGH)

HOWEVER CONSERVE ENVIRONMENT WITHOUT COMPROMISING GUEST EXPERIENCE





ESSENTIAL ELEMENTS IN HOTELS

- 1. GARBAGE SEGREGATION AT SOURCE
- 2. STRICT CONSERVATION ENFORCEMENT BY LAYING GUIDLINES.
- 3. NO COMPROMISE ON ENVIRONMENT MATTERS.
- 4. **LONG TERM PLANS NOT SHORT** TERM PROJECTS.
- 5. TRAINING OF STAFF INTERNAL WORKSHOP
- 6. **IDENTIFY ECONOMIC BENEFIT** & COMMUNICATE.
- SHARE BEST PRACTICES.
- 8. MAKE IT A **CSR INITIATIVE**.
- 9. ENERGIZE & REWARD CREATIVE IDEAS ENCOURAGE PARTICIPATION.

> INFRASTRUCTURE

- REUSE LOCAL BUILDING MATERIALS FOR THE CONSTRUCTION OF THE BUILDING.
- USE LOCALLY MANUFACTURERED PRODUCTS & HANDICRAFTS FOR HOTEL INTERIORS.
- USE OF NATURAL MATERIELS FOR PAINTING WALLS ETC AVOID CHEMICALS
- WHITE AND / OR REFLECTIVE ROOF & GLASS SOLAR ENERGY
- PLANTATION INSIDE THE HOTELS, LODGES AND RESORTS BOUNDARY.

> AIR

- INDOOR PLANTATION, AVOID ARTIFICIAL ROOM FRESHENER
- **REGULAR SERVICING** AND **CLEANING** OF THE **AIR FILTERS** IN THE ROOMS AND COMMON AREAS.
- USAGE OF NON OR LESS CARBON EMITTING EQUIPMENTS
- INSTALLATION OF PROPER VENTILATION & TEMPERATURE CONTROL SYSTEM.
- NON-SMOKING AREA SIGNAGES.

- > WATER
- * RAIN WATER HARVESTING.
- **WATER RECHARGE** SYSTEM.
- ❖ SOILED/ GREY WATER RECYCLING AND REUTILIZATION & GROUND WATER PURIFICATION.
- **CHANGING** TOWELS, SHEETS AND OTHER **LINEN** ON **DEMAND**.
- ❖ REGULAR CHECKING OF WATER DISTRIBUTION CHANNELS FOR LEAKS.
- ❖ ENCOURAGE AND MOTIVATE STAFF FOR WATER CONSERVATION.
- ❖ SAVE DRINKING WATER PRACTICES

> ENERGY

- ❖ USE ENERGY SAVING LIGHTING TECHNIQUES & USE OF ENERGY EFFICIENT TOOLS.- SOLAR COOKING
- **USE OF SOLAR LIGHTING.**
- ***** USE **GAS** OR **INDUCTION RANGES INSTEAD** OF **ELECTRIC RANGES**.
- **❖ SIGNAGE** TO **ENCOURAGE** AND **MOTIVATE** GUESTS FOR **ENERGY CONSERVATION**.
- *** ENCOURAGE** AND **MOTIVATE** STAFF FOR **ENERGY CONSERVATION**.
- ❖ PROPER MAINTENANCE OF CHILLED WATER ETC, PIPELINES

> WASTE

SEPARATE COLLECTION AND DISPOSAL OF WASTE PRODUCED.



- ***** USE OF **REUSABLE** OR **RECYCLABLE** PRODUCTS.
- * REUSE PAPERS WHICH HAVE ALREADY BEEN PRINTED ON ONE SIDE.
- **USE OF REUSABLE CLOTH FOR LAUNDRY BAGS.**
- ***** USE NATURALLY SCENTED, NON-TOXIC, PHOSPHATE-FREE, BIO-DEGRADABLE CLEANING PRODUCTS FOR HOUSEKEEPING.
- **ENCOURAGE AND MOTIVATE STAFF FOR WASTE CONSERVATION.**

GUIDELINES FOR NATURAL / WILDLIFE LODGES

> SEWAGE

- EITHER CONNECTIVITY WITH PUBLIC SEWAGE LINE OR ONSITE SEWAGE TREATMENT PLANT.
- RECYCLE OR REUSE SEWAGE WASTE / WATER.

> PROHIBITED

- USE OF FIRE WOOD
- DISCHARGE OF AFFLUENTS AND SOLID WASTE IN NATURAL WATER BODIES OR TERRESTRIAL AREA
- CONSTRUCTION ACTIVITY- 300 METERS FROM THE BOUNDARY WALL OF THE PARK

> RECOMENDED

- * RAIN WATER HARVESTING
- **ORGANIC** FARMING
- **❖** USE OF **RENEWABLE ENERGY** SOURCES
- **ADOPTION OF GREEN TECHNOLOGIES FOR ALL ACTIVITIES**
- ***** REDUCE, REUSE, RECYCLE
- **❖ LOCAL** FOOD PRODUCTS MINIMISE CARRYING COST

SOME NEW IDEAS AND PRACTICES

- 1) NO TUB SHOWER CUBICLE NOT GLASS HIGH MANUFACTURING ENERGY BUCKET BATH (Embedded Energy)
- 2) LOW FLOW SHOWERS & TAPS/ DUAL SYSTEM WC/ WATERLESS URINALS
- 3) WATER & ELECTRICITY METER FOR GUEST MOTIVATE.
- 4) **DIVERT COLD WATER** BACK IN SYSTEM BEFORE HOT WATER COMES.
- 5) **AIRCRAFT STYLE TOILETS** IN ROOMS (Need Suction).
- 6) **SMALL** MIRROR SIZE HIGH EMBEDDED COST.
- 7) USE RUBBER WOOD NOT TROPICAL FOREST WOOD.
- 8) REDUCE ROOM SIZE & HEIGHT OF ROOM AC COST.
- 9) **SOLAR REFLECTORS** ON WINDOWS **GENERATE POWER**.
- 10) REMOVE FRIDGE (ON DEMAND).
- **ALLUMINIUM / STEEL HIGH EMBEDDED COST.**

SOME NEW IDEAS AND PRACTICES

12. MINIMIZE QUEEN / DOUBLE BEDS – JOIN SINGLES

(LINEN WASHING)

- 13. **COTTON** MATTRESS NO FOAM A C IMPACT.
- 14. NO BLANKET OR DUVEE AC IMPACT.
- 15. NO SUITS / TIES CONFERENCE
 - WORK

(A.C - IMPACT)

- 16. PRESET A.C. AT 21 DEGREE CENTIGRADE
- 17. **NO FLOWERS** LIVE POTTED PLANTS.
- 18. HAND MADE & RECYCLED PAPER.
- 19. **CFL / LED** LAMPS USE.
- 20. **SINGLE** NEWSPAPER ADDITIONAL ON DEMAND
- 21. BAN ON USE OF PLASTIC SACHETS OF SHAMPOO, SOAP, OIL ETC
- 22. WATER SERVICES AT REQUESTS **NO BOTTLES**

BACK TO BASICS?





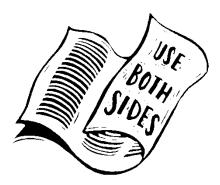












Use sides of every piece of paper































#6 You Can Often Find This Kind Of Toilet In Japan. Wash Your Hands And Reuse The Water For Your Next Flush







Humble request

By the next 10 years, Earth will become 4 degrees hotter than its now. Himalayan glaciers are melting at a rapid rate, so all of us lend our hand to fight global warming. Plant more trees, don't waste water. Don't use or burn plastics. Pl don't delete message without forwarding atleast one....or lakh people. Because one can't fight against the global warming.

Thank you ??

TO ACHIEVE RESULTS

- INCENTIVES TO GUEST.
- INCENTIVES TO STAFF.
- CONSTANT FEEDBACK & INCENTIVES TO MANUFACTURERS, VENDORS, DISTRIBUTORS, ARCHITECTS
- ► INNOVATE STATISTICS AVERAGE CONSUMPTION PER GUEST (ARR?) Set reduction targets.
- **APPOINT ENGERY AUDITOR**
- ▶ **ENERGY SAVED** ALSO SAVES DISTRIBUTION, TRANSMISSION LOSSES.
- IMPACTS ON COSTS

ABOVE ARE SOME THOUGHTS

PLENTY MORE

LETS WORK TOGETHER

THANK YOU